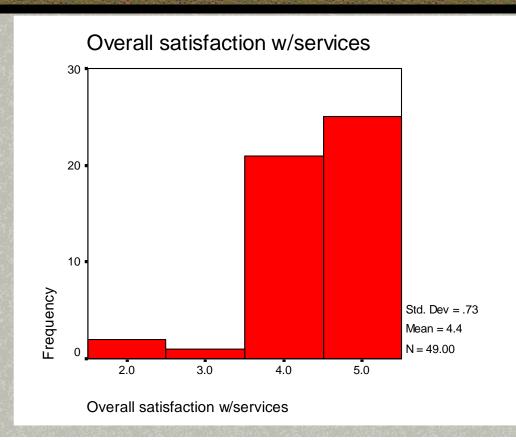
# Youth Services Survey

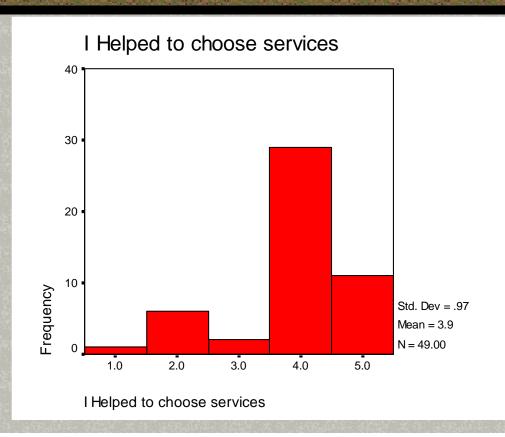


Performance Outcome and Development Unit



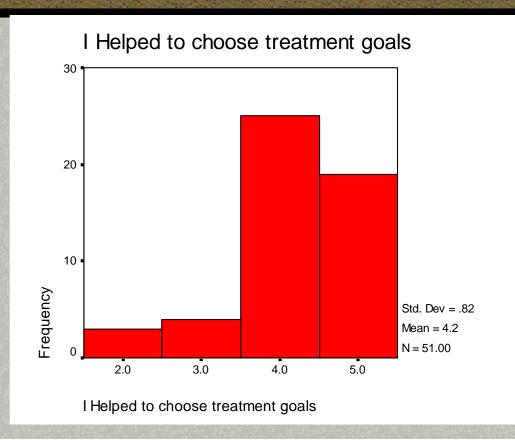
## **Overall satisfaction w/services**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	.1	4.1	4.1
	Undecided	1	.0	2.0	6.1
	Agree	21	.7	42.9	49.0
	Strongly Agree	25	.9	51.0	100.0
	Total	49	1.7	100.0	
Missing	System	2773	98.3		
Total		2822	100.0		



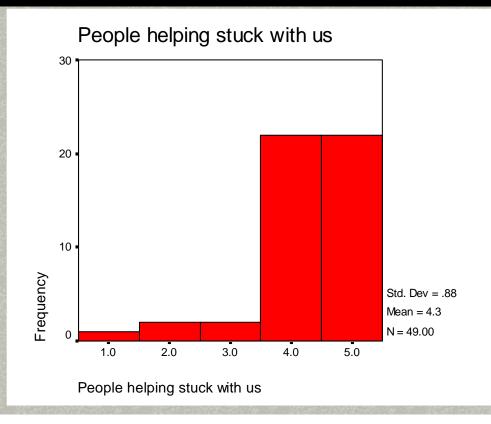
# I Helped to choose services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	1	.0	2.0	2.0
	Disagree	6	.2	12.2	14.3
	Undecided	2	.1	4.1	18.4
	Agree	29	1.0	59.2	77.6
	Strongly Agree	11	.4	22.4	100.0
	Total	49	1.7	100.0	
Missing	System	2773	98.3		
Total		2822	100.0		



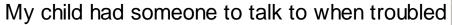
# I Helped to choose treatment goals

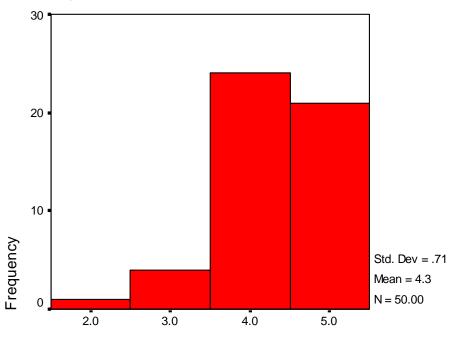
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	3	.1	5.9	5.9
	Undecided	4	.1	7.8	13.7
	Agree	25	.9	49.0	62.7
	Strongly Agree	19	.7	37.3	100.0
	Total	51	1.8	100.0	
Missing	System	2771	98.2		
Total		2822	100.0		



# People helping stuck with us

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	1	.0	2.0	2.0
	Disagree	2	.1	4.1	6.1
	Undecided	2	.1	4.1	10.2
	Agree	22	.8	44.9	55.1
	Strongly Agree	22	.8	44.9	100.0
	Total	49	1.7	100.0	
Missing	System	2773	98.3		
Total		2822	100.0		

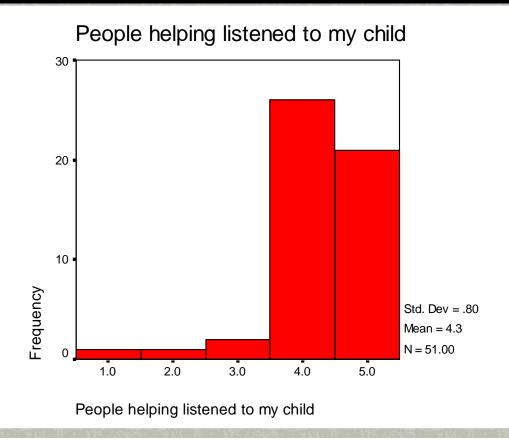




My child had someone to talk to when troubled

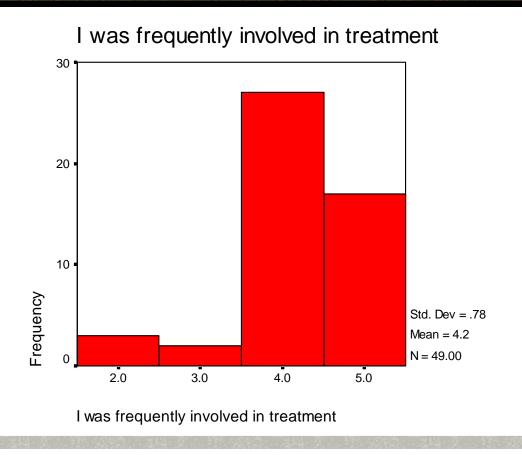
#### My child had someone to talk to when troubled

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	1	.0	2.0	2.0
	Undecided	4	.1	8.0	10.0
	Agree	24	.9	48.0	58.0
	Strongly Agree	21	.7	42.0	100.0
	Total	50	1.8	100.0	
Missing	System	2772	98.2		
Total		2822	100.0		



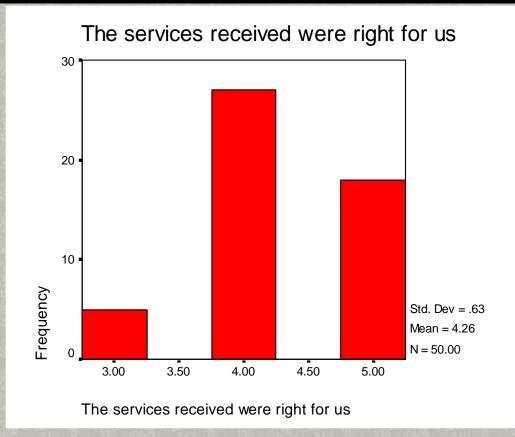
## People helping listened to my child

					Cumulative
		Frequency	Percent	Valid Percent	Percent
Valid	Strongly Disagree	1	.0	2.0	2.0
	Disagree	1	.0	2.0	3.9
	Undecided	2	.1	3.9	7.8
	Agree	26	.9	51.0	58.8
	Strongly Agree	21	.7	41.2	100.0
	Total	51	1.8	100.0	
Missing	System	2771	98.2		
Total		2822	100.0		



## I was frequently involved in treatment

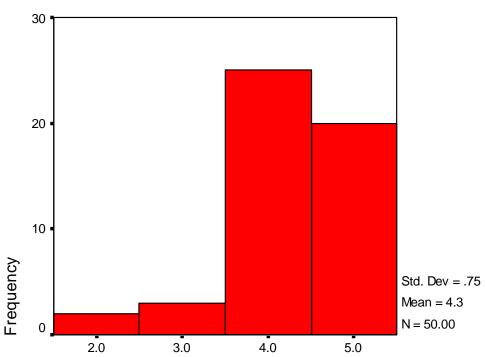
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	3	.1	6.1	6.1
	Undecided	2	.1	4.1	10.2
	Agree	27	1.0	55.1	65.3
	Strongly Agree	17	.6	34.7	100.0
	Total	49	1.7	100.0	
Missing	System	2773	98.3		
Total		2822	100.0		



## The services received were right for us

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Undecided	5	.2	10.0	10.0
	Agree	27	1.0	54.0	64.0
	Strongly Agree	18	.6	36.0	100.0
	Total	50	1.8	100.0	
Missing	System	2772	98.2		
Total		2822	100.0		



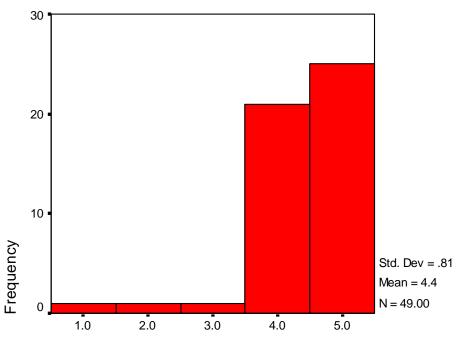


The location of services was convenient for us

#### The location of services was convenient for us

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	2	.1	4.0	4.0
	Undecided	3	.1	6.0	10.0
	Agree	25	.9	50.0	60.0
	Strongly Agree	20	.7	40.0	100.0
	Total	50	1.8	100.0	
Missing	System	2772	98.2		
Total		2822	100.0		



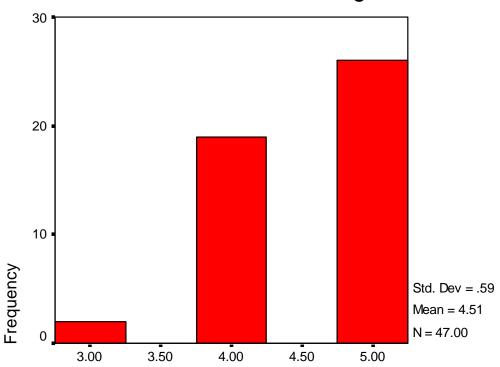


Available times were convenient for us

#### Available times were convenient for us

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	1	.0	2.0	2.0
	Disagree	1	.0	2.0	4.1
	Undecided	1	.0	2.0	6.1
	Agree	21	.7	42.9	49.0
	Strongly Agree	25	.9	51.0	100.0
	Total	49	1.7	100.0	
Missing	System	2773	98.3		
Total		2822	100.0		



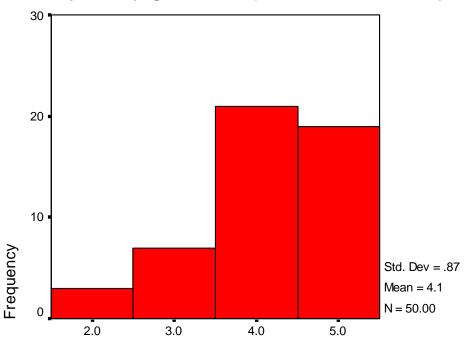


I would use these services again if needed

#### I would use these services again if needed

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Undecided	2	.1	4.3	4.3
	Agree	19	.7	40.4	44.7
	Strongly Agree	26	.9	55.3	100.0
	Total	47	1.7	100.0	
Missing	System	2775	98.3		
Total		2822	100.0		

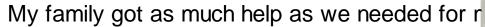


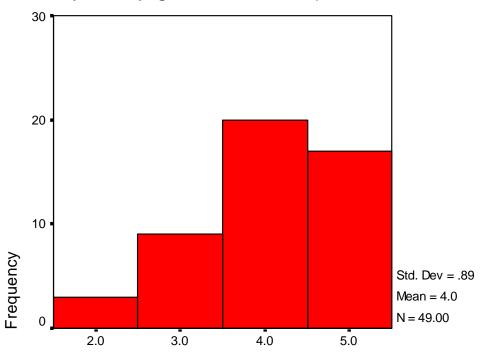


My family got the help we wanted for my child

# My family got the help we wanted for my child

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	3	.1	6.0	6.0
	Undecided	7	.2	14.0	20.0
	Agree	21	.7	42.0	62.0
	Strongly Agree	19	.7	38.0	100.0
	Total	50	1.8	100.0	
Missing	System	2772	98.2		
Total		2822	100.0		



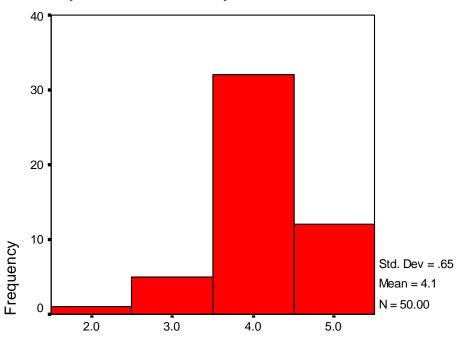


My family got as much help as we needed for my child

#### My family got as much help as we needed for my child

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	3	.1	6.1	6.1
	Undecided	9	.3	18.4	24.5
	Agree	20	.7	40.8	65.3
	Strongly Agree	17	.6	34.7	100.0
	Total	49	1.7	100.0	
Missing	System	2773	98.3		
Total		2822	100.0		





My child and family's needs determined treatment goals

#### My child and family's needs determined treatment goals

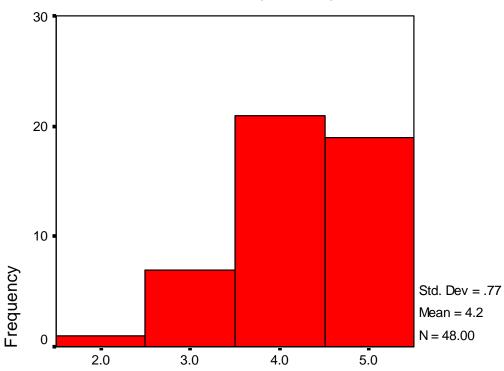
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	1	.0	2.0	2.0
	Undecided	5	.2	10.0	12.0
	Agree	32	1.1	64.0	76.0
	Strongly Agree	12	.4	24.0	100.0
	Total	50	1.8	100.0	
Missing	System	2772	98.2		
Total		2822	100.0		



## Staff treated me with respect

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Undecided	2	.1	4.0	4.0
	Agree	18	.6	36.0	40.0
	Strongly Agree	30	1.1	60.0	100.0
	Total	50	1.8	100.0	
Missing	System	2772	98.2		
Total		2822	100.0		

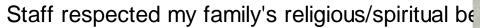


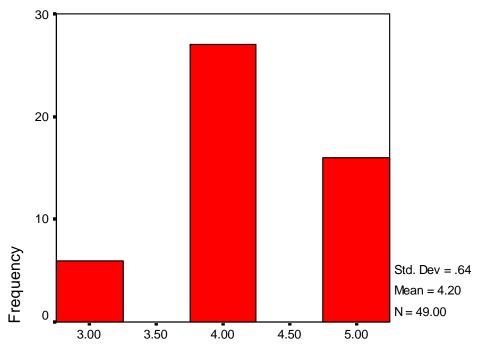


Staff understood my family's cultural traditions

#### Staff understood my family's cultural traditions

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	1	.0	2.1	2.1
	Undecided	7	.2	14.6	16.7
	Agree	21	.7	43.8	60.4
	Strongly Agree	19	.7	39.6	100.0
	Total	48	1.7	100.0	
Missing	System	2774	98.3		
Total		2822	100.0		

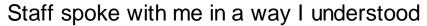


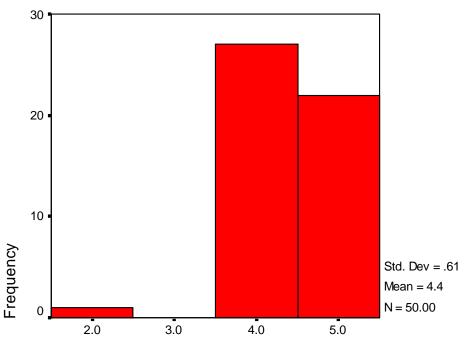


Staff respected my family's religious/spiritual beliefs

## Staff respected my family's religious/spiritual beliefs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Undecided	6	.2	12.2	12.2
	Agree	27	1.0	55.1	67.3
	Strongly Agree	16	.6	32.7	100.0
	Total	49	1.7	100.0	
Missing	System	2773	98.3		
Total		2822	100.0		

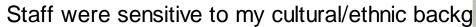


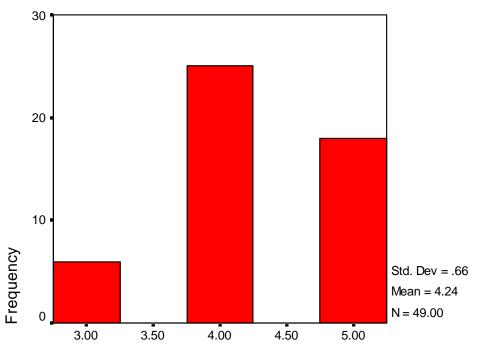


Staff spoke with me in a way I understood

## Staff spoke with me in a way I understood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	1	.0	2.0	2.0
	Agree	27	1.0	54.0	56.0
	Strongly Agree	22	.8	44.0	100.0
	Total	50	1.8	100.0	
Missing	System	2772	98.2		
Total		2822	100.0		

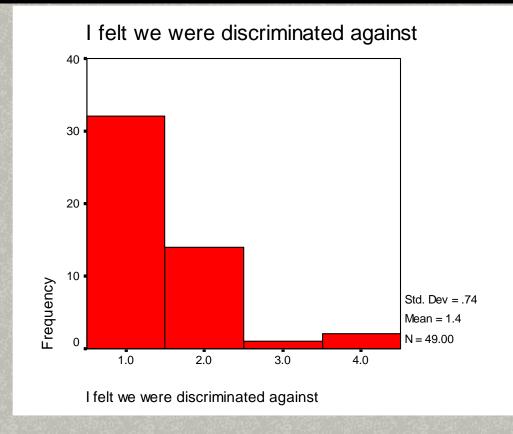




Staff were sensitive to my cultural/ethnic background

#### Staff were sensitive to my cultural/ethnic background

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Undecided	6	.2	12.2	12.2
	Agree	25	.9	51.0	63.3
	Strongly Agree	18	.6	36.7	100.0
	Total	49	1.7	100.0	
Missing	System	2773	98.3		
Total		2822	100.0		



## I felt we were discriminated against

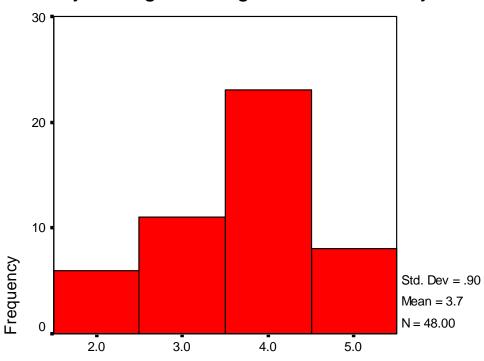
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	32	1.1	65.3	65.3
	Disagree	14	.5	28.6	93.9
	Undecided	1	.0	2.0	95.9
	Agree	2	.1	4.1	100.0
	Total	49	1.7	100.0	
Missing	System	2773	98.3		
Total		2822	100.0		



## My child is better at handling daily life

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	1	.0	2.1	2.1
	Undecided	12	.4	25.0	27.1
	Agree	19	.7	39.6	66.7
	Strongly Agree	16	.6	33.3	100.0
	Total	48	1.7	100.0	
Missing	System	2774	98.3		
Total		2822	100.0		

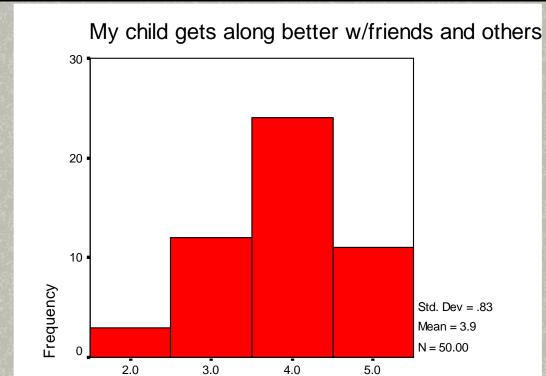




My child gets along better with family members

#### My child gets along better with family members

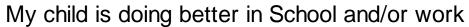
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	6	.2	12.5	12.5
	Undecided	11	.4	22.9	35.4
	Agree	23	.8	47.9	83.3
	Strongly Agree	8	.3	16.7	100.0
	Total	48	1.7	100.0	
Missing	System	2774	98.3		
Total		2822	100.0		

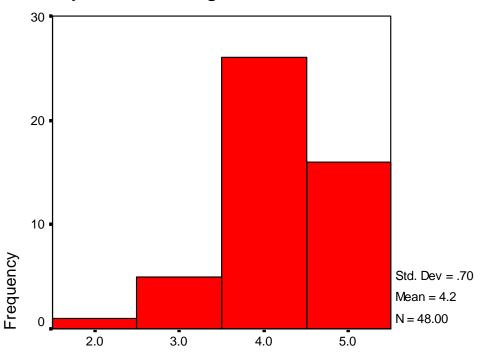


My child gets along better w/friends and others

#### My child gets along better w/friends and others

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	3	.1	6.0	6.0
	Undecided	12	.4	24.0	30.0
	Agree	24	.9	48.0	78.0
	Strongly Agree	11	.4	22.0	100.0
	Total	50	1.8	100.0	
Missing	System	2772	98.2		
Total		2822	100.0		

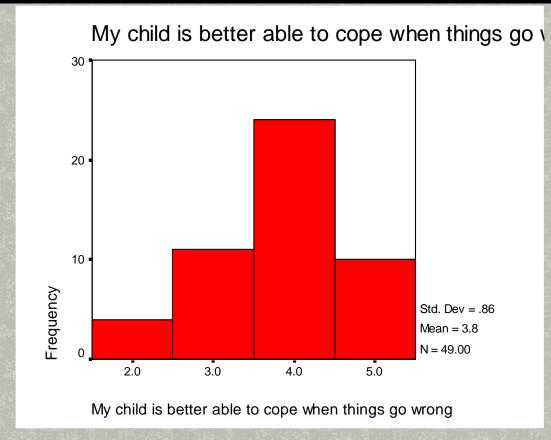




My child is doing better in School and/or work

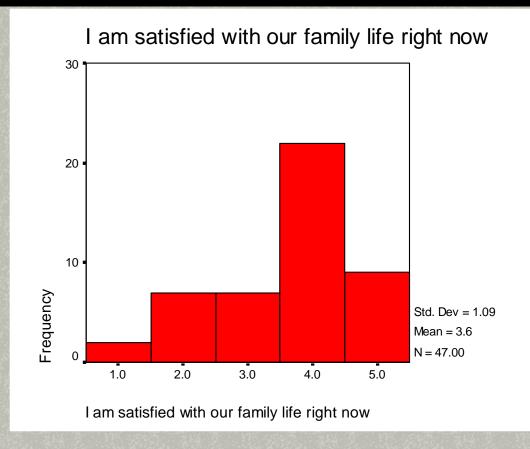
## My child is doing better in School and/or work

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	1	.0	2.1	2.1
	Undecided	5	.2	10.4	12.5
	Agree	26	.9	54.2	66.7
	Strongly Agree	16	.6	33.3	100.0
	Total	48	1.7	100.0	
Missing	System	2774	98.3		
Total		2822	100.0		



#### My child is better able to cope when things go wrong

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	4	.1	8.2	8.2
	Undecided	11	.4	22.4	30.6
	Agree	24	.9	49.0	79.6
	Strongly Agree	10	.4	20.4	100.0
	Total	49	1.7	100.0	
Missing	System	2773	98.3		
Total		2822	100.0		



#### I am satisfied with our family life right now

		Eroguenev	Percent	Valid Percent	Cumulative Percent
Malia	Ctuanally Diagrams	Frequency			
Valid	Strongly Disagree	2	.1	4.3	4.3
	Disagree	7	.2	14.9	19.1
	Undecided	7	.2	14.9	34.0
	Agree	22	.8	46.8	80.9
	Strongly Agree	9	.3	19.1	100.0
	Total	47	1.7	100.0	
Missing	System	2775	98.3		
Total		2822	100.0		